Desk.com Keyboard Shortcuts

The 25 shortcuts to know first

ShortcutFoo

System Wide

Ctrl + Shift + [	Switch Main Tab To Left
Ctrl + Shift +]	Switch Main Tab To Right
Ctrl + Shift + Z	Go to Quick Search
Ctrl + Alt + Shift + R	Toggle routing on/off
Esc	Close any open dialog

Case

Ctrl + U	Update Case/Send
Ctrl + Shift + U	Update Case/Send & Close
Ctrl + R	Update Case/Send & Resolve
Ctrl + Alt + C	Toggle the 'close tab' option
Ctrl + Alt + N	Add Note
Alt + Shift + W	Close Tab (without saving)
Ctrl + Alt + R	Go to the Reply Box
Ctrl + Alt + L	Go to the Label Box
Ctrl + Alt + M	Go to the Macro Box
Ctrl + Alt + K	Go to the KB Quickcode Box
Ctrl + Shift + K	Open the KB Browser
Ctrl + Alt + I	Open the IURL Menu

Case Filter

J	Select the next case
K	Select the previous case
Enter	Open current case for editing
Shift + Enter	Open selected cases for editing
Space	Select current case for bulk managing
Ctrl + Shift + A	Select all
Ctrl + Shift + N	Select none
Ctrl + Shift + M	Toggle minimize/maximize case filter

See all 26 shortcuts and practice them free

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Typing drills + spaced repetition